

GENERAL TERMS AND CONDITIONS

October 2010 Trip to China



Tour fare includes

International air transportation: Round trip air from designated gateway (JFK/NYC) per itinerary/departure date. U.S. domestic add-on flights between your home city and the designated gateway is on your own and not part of the tour fare.

China internal transportation: All intra-China flights are included per itinerary. Private motor coach land travel, private transfers between airport and hotel, and all China domestic transportation within tour are included.

Taxes and fees: U.S. and China air taxes & governmental fees, and fuel surcharges are included.

Accommodations: Hotel accommodations are included in your tour cost, based on standard twin-bedded rooms with private facilities. Tour fares shown are quoted on a per person double occupancy rate. Rate for triple occupancy is as same as that for double occupancy. Triple room is a twin-bedded standard room adding a rollaway bed. Single occupancy is subject to Single Supplement charge.

Sightseeing & Admissions fees: Comprehensive sightseeing including admission/entrance fees are included per itinerary. The arrangements of these programs are determined by local tour operator and are based on local circumstances such as weather, traffic, holidays, etc.

Meals: Daily meals are included as specified in the itinerary. Buffet style American breakfast is served at all the hotels on your trip. Lunch and dinner are usually served in the Chinese "family style" with a set menu including one glass of selected beverages per person.

Escorting/Guiding Services: A professional English-speaking tour guide is assigned to each tour bus to offer local guiding services.

Porterage: Luggage handling services are included throughout China.

Tour fare does not include

Visa: China visa processing fee \$175/each application.

Airfare or travel expense: between your home city and the designated U.S. gateway.

Gratuities: The customary gratuities to the tour guides, motor coach drivers, porters and wait staff are not included in the tour price. Instead, a one-time gratuity of \$25USD for each passenger will be collected during the trip.

Personal Items: laundry, room service, phone bills, excess baggage charges, additional tours, and insurance premiums, as well as any items or services not specifically listed in the itinerary are not included.

Tour fare validity

All tour fares shown are based on the current value of the Chinese (Yuan) RMB in relation to US Dollar as of November 1, 2009, and are subject to change. Should the US Dollar devalue by 3% or greater to Chinese RMB, we reserve the right to increase tour prices accordingly. This applies to all tour payments including those that have been paid in full.

Passenger Information

Passengers are responsible to ensure that the Rochester Business Alliance is provided with correctly spelled name, mailing address, email and phone data for each passenger. Names provided must match exactly the first and last names that appear on the passport. Failure to do so will result in denial of boarding.

Deposit

A non-refundable deposit of \$200USD per person is required to secure your reservation.

Final Payment

Final full payment is due by July 15, 2010. Your reservation is subject to cancellation if final payment is not received by this due date and your deposit will be forfeited.

Cancellation & Refund

Applicable refunds will be processed promptly following receipt of a written cancellation before August 1, 2010. All air tickets and all other travel documents must be returned. The visa handling fee is not refundable if the visa is processed. Traveler(s) unable to complete the purchased trip for any reason acknowledge that any and all unused portion(s) of the vacation package is neither refundable nor exchangeable. Should the traveler(s) cancellation change the room configuration and thereby incur a single supplement charge to a roommate the amount of charge will be deducted from the travelers' refund. This is in addition to any other cancellation fees that may apply.

Travel Documentation

All foreign nationals traveling to Mainland China must travel with a valid passport and a visa obtained prior to entering the country.

Itinerary Changes

The world of travel is ever-changing. Therefore, the day-by-day itinerary is preliminary and subject to adjustment and change. A final verified itinerary will be sent approximately two weeks prior to departure. Every effort will be made to follow tour itinerary precisely, however unforeseen situations do occasionally occur. If a hotel or flight in the itinerary becomes unavailable, we reserve the right to make substitution with hotel/flight of equal standard and quality. There will be no refunds for any difference in the cost of those accommodations.

Baggage

Baggage is carried at passenger's risk and baggage insurance is recommended. Although every effort is made to handle clients' baggage carefully, we cannot be responsible, assume liability or accept claims for loss or damage to baggage and personal effects due to breakage, theft, or wear and tear throughout the trip. Please note that it is a Chinese regulation that all checked baggage for travel within China must be locked.

Health & Medical Issues

Our trips are exciting and active vacations. While there is time to relax, there will also be much to see and do, and your excursions may require an extensive amount of walking. Please check with your personal physician to verify your particular needs. We are not responsible for any costs incurred as a result of medical services or for the quality of medical care received. For information on health issues while traveling overseas, please contact the Center of Disease Control and Prevention (CDC) by visiting www.cdc.gov/travel

Travel Insurance

We strongly recommend that you purchase travel insurance to protect yourself and your investment in case you have to cancel or interrupt your vacation.